



CASA LOS ÁNGELES
MALINALCO

House Rules

Dear guest, we share our house rules for your convenience:

- Check in and check out times are the same as in any hotel. Check in is from 3pm forward and check out must be at 12 noon. We try to be as flexible as possible, whenever the opportunity is available.
- Pets are allowed only under previous permission and only if such pets are domesticated.
 - Maximum capacity: 1 dog in Limoncito / 2 dogs in Casa los Ángeles.
 - It will be under staff's consideration if they should remain tied and outside.
 - It is forbidden for pets to enter the pool and climb on sofas/beds.
- Wi-fi signal may have certain failures, due to the fact that the house is in the mountain, thanks for your comprehension.
- The house offers basic personal hygiene items, the extras run under your own consumption, such as food, gas for the pool, charcoal, etc.
- We are not responsible for the loss of valuables. Please keep them safe.
- You may use bicycles under your own risk.
- We are not responsible for any accident (pool, bicycles, court, etc).
- Parties are not allowed in the house or on its terraces.
 - Friends invited should be limited to 25 people, including guests.
 - If your group is larger, you must notify with anticipation to have an event contract for the use of gardens.
 - It is forbidden to have external music after 9:00 pm, since there are houses around.

- The house next door and its garden are not included in the rent (unless requested in advance). Please refrain from entering the property, as it may be in use and we must keep the privacy of our other guests.
- Casita 3 at Limoncito, will be open only on a reservation greater than 5 guests.
- Communication with the owner, house administrators and staff must be through our collective chat only.
 - Individual chats are not allowed.
 - Any agreements made through other chats are not valid.
- Please turn off all the electrics, water and close all windows and doors at your check out.

To avoid misunderstandings and achieve a better stay, we hope you truly understand beforehand.

Thank you! Hope you enjoy your stay.